



Restoring hope to kids and families around the world since 1973.

How to use the H4KI Portal?

Simply go to **h4ki.org or scan the QR code below with your mobile phone** and log in to your account. Through the portal you can update your payment information, review your giving history, and view your ongoing pledges. You can also see a photo of your child(ren), write letters to your child, set up a special birthday giving pledge, and so much more!

How Can I Stay in Contact with my Child?

We encourage you to write a letter or brief note to your child 1-2 times per year or more often if you would like. Letter writing is easy! Simply log into your **h4ki.org** account and select Write to My Child. If you have more than one sponsored child, you can select which child you would like to write to. You can even upload a photo or two! Keep your letters simple, age appropriate, and write about things your child will understand. Receiving encouraging letters helps your child feel valued and loved. Please note, there is a delay between writing a letter and receiving a reply. Once we process and send the letters, they then must be printed and delivered to your child, sometimes in remote villages! When the child replies, the process is then reversed; so we truly appreciate your patience between letters.

Is there anything I should not write to my child about?

Your child lives in a very poor community so please remember to write on age-appropriate topics that he or she might relate to: weather, gardening, sports, pets, family, etc. Please honor where your child lives and don't suggest they visit you. If you plan to visit your child, it is best to wait until you see them to let them know. This avoids the disappointment of a last-minute change of plans. Gift giving looks different in the countries we serve, so please do not ask your child what he or she would like as a gift. Your personal information should remain personal, please do not share your phone, email, or social media contact information. All correspondence and contact with your sponsored child should go through the H4KI office.

Social Media

You are welcome to post photos of your sponsored child on social media along with basic information. Disclosing detailed information, however, violates child privacy laws in the countries we serve. We do not recommend connecting with your child on any social media platforms. These platforms are not under the oversight of our field officers and H4KI cannot guarantee you are actually communicating with your sponsored child and the risk of scams or being asked for money is high.



We hope this helps to start your relationship with your sponsored child! Please do not hesitate to reach out if you have any questions or concerns. From the depths of our hearts, thank you for your care, support, and willingness to help H4KI restore hope around the world.

Birthdays

If you are currently sponsoring a child in Africa, Guatemala, or the Philippines, you are welcome to give your child a birthday gift ranging from \$20 - \$100. You can log into your **h4ki.org** account and select Special Gift. Next, select your child's name and amount you would like to give as a one-time gift, a small amount monthly, or one larger gift annually. All birthday gift donations given by June 1st, will go towards that year's fall birthday celebration. Any gifts given after June 1st, will go towards the following year's fall birthday celebration. In many places we serve, the children do not know their birthdate, so we hold a once-a-year joy-filled celebration in honor of all the children's birth. Unfortunately, we do not have a birthday gift giving option in Romania because the gifts cause dissention between families.

Christmas

The celebration of Christmas is a day your sponsored child(ren) looks forward to. In many of the countries we serve, it is a day when a child can eat as much as he or she wants. But most of all, they love to celebrate the birth of Christ! At H4KI, it is our goal to make sure every child and their family receives a special meal that sets apart Christmas Day. In the H4KI Giving Guide, you will see the option to give towards our Hope 4 Christmas Celebration which allows us to provide this special meal to each family. There are other ways you can give to those in most need: a goat, a bedding set (which includes a life-saving mosquito net), or warm coats and boots, to name a few. These gifts are given to the children in the most need to help them celebrate the gift of Christmas. We invite you to give a gift of love by donating through our online Giving Guide, found at **h4ki.org**.

Am I my child's only sponsor?

Yes! We believe that the one child to one sponsor relationship is powerful and lasting. There are some exceptions to this rule, (e.g., if your child needs to enter boarding school or higher education which have additional costs), but you will always be informed and presented with options.

Will I always have the same child?

Many sponsors have supported the same child throughout his or her entire development. However, there are occasions when a child leaves our program. In these instances, we will notify you and send you a replacement child of the same gender and age group, if possible.

May I visit my Child? YES! With a H4KI Team!

H4KI offers sponsors the unique opportunity to meet their sponsored child. We encourage our sponsors to join our international mission teams on short-term trips to destinations around the world. Meeting one's sponsored child, holding their hand, and seeing joy in their eyes is a life changing experience for many sponsors. All are welcomed and all have something to offer! Please visit our website at **h4ki.org** to sign up for a trip today!